Story map title

Pitch/tag line description of your map

Persona & Story

Provide the story/goal behind what is being mapped and a description of who you are building for

Key

Activity	Sytem Task	Story	Spike
Functional User Task	Cross Team Task	Non-Dev Story	External Action

Parking Lot

USER ACTIVITIES

- Prepare to connect c42 --> vendor env
- Auth the cxn
- Verify its working/resolve issues

USER TASK

- Learn about the connectors
- Confirm licensing
- Understand scoping / ID in-scope users
- Understand permissions
- Configure vendor environment
- Authorize the cxn in Incydr
- See activity in Incydr
- Troubleshoot issues

USER CONTENT

Plan your C42 data cxn

- Data Connectors Intro/ Overview
- SF Intro/ Overview
- Cloud Services intro/ Overview
- Email services Intro/ Overview
- Data Connectors UI ref
- NEW: Data Connection Resources DOC-13781

Learn about the connectors:

- Licensing - SF - Cloud - Email DOC-13754
- Scoping DOC-13755
- Permissions: SF (Code42 svc acct, SF users) DOC-13756
- Permissions: Box (Code42 acct) DOC-13757
- Permissions: Google/GMail (Google admin, Code42 acct) DOC-13758
- Permissions: MS DOC-13759
- Configure: SF env DOC-13749
- Configure: Box env DOC-13750
- Configure: OneDrive Env DOC-13751
- Configure: MS 365 email env DOC-13752

Authorize the cxn in Incydr:

- Auth: SF
- Auth: Box
- Auth: Google Drive
- Auth: OneDrive
- Auth: Gmail
- Auth: MS 365 Email

See activity in Incydr:

- C42 predicted filenames for SF reports DOC-13760
- No Box file activity reported in Incydr DOC-13761
- File events not appearing from a shared Google drive DOC-13762
- File events in GDrive appear twice (Backup & Sync) DOC-13763
- Usernames missing from GDrive "Shared with users" lists DOC-13764
- No email events in Forensic Search (MS 365 email) DOC-13765

Troubleshoot issues:

- Troubleshooting: Reconfigure scoping (all) DOC-13767
- Troubleshooting: issue with the cxn (GMail, SF, MS 365 email, OneDrive) DOC-13768
- Troubleshooting: Data cxn already registered (Gmail, GDrive, MS 365 email, OneDrive) DOC-13769
- Troubleshooting: Max drives exceeded (Box, OneDrive, Google Drive) DOC-13770
- Troubleshooting: One+ required SF event streams disabled DOC-13771
- Troubleshooting: SF service account or profile errors DOC-13772
- Troubleshooting: SF API quota exceeded DOC-13773
- Troubleshooting: Slowed performance in GDrive, Gmail DOC-13774
- Troubleshooting: Email domain already exists (Gmail, GDrive) DOC-13775
- Troubleshooting: GDrive/Gmail API client issues DOC-13832
- Troubleshooting: C42 app with incorrect permissions (MS) DOC-13779
- Troubleshooting: MS audit log inaccessible DOC-13776
- Troubleshooting: GDrive cxn not sending security data DOC-13780
- Troubleshooting: GDrive Super Admin not found DOC-13834
- Troubleshooting: re-enable Box custom app DOC-13727

Deauth & resume monitoring